# Necessary information

## From supplier when creating cases regarding web services, interfaces, and

## certificates.

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| --- | --- |
| General information | |
| **Customer name:** |  |
| **SUPPLIER name:** |  |
| **Date:** |  |

|  |  |
| --- | --- |
| Information on supplier contact | |
| **name:** |  |
| **E-mail:** |  |
| **Phone:** |  |

|  |  |
| --- | --- |
| Technical information | |
| **URL/endpoint:** |  |
| **Used certificate:**  *Subject and validity of*  *certificate* |  |
| **Actual example of the request that triggers the error:** |  |
| **Actual error from the KMD system:** |  |
| **Timestamp:** |  |
| **Description of the problem/error:** |  |
| **Expected result:** |  |